Reg. No.:....

D 782

## Q.P. Code: [10 DMB-BF 135]

(For the candidates admitted from 2010 onwards)

M.B.A. DEGREE EXAMINATION, DECEMBER 2015.

Second Year

Banking and Finance

## MANAGEMENT CONTROL SYSTEM

Time: Three hours

Maximum: 100 mark.

Answer any FIVE questions.

All questions carry equal mark.

 $(5 \times 20 = 100)$ 

- 1. Explain the evolution of control system and describe various steps to monitor control system.
- What do you understand by management control and operational control?
- "Budgetary control improves planning and aids in comprehensive control". Elucidate.
- Define transfer pricing. Explain the methods to determine transfer pricing.

- Write a brief note on the importance of ratio analysis to different users.
- 6. What is capital expenditure and discuss it in detail?
- 7. Explain the application of management control system in audit function.
- 8. Explain the relationship between financial audit, internal audit and cost audit. How these used as management control system?

D 782

Reg. No.:

D 783

Q.P. Code: [10 DMB-BF 136]

(For the candidates admitted from 2007 onwards)

M.B.A. DEGREE EXAMINATION, DECEMBER 2015.

Second Year

Banking and Insurance

BANKING AND INSURANCE MARKETING

Time .: Three hours

Maximum: 100 mark

Answer any FIVE questions.

All questions carry equal marks.

 $6 \times 20 = 100$ 

- 1. What customers expect from banks in India? Can STP approach be successful in India? Justify your views.
- Discuss the factors influencing customer behaviour in banking sector. How relationship marketing can be useful in insurance industry? Explain.
- 3. What are the various marketing tools applied for health insurance?

- Discuss new product life cycle for insurance? Suggest suitable marketing strategies according to the various levels in PLC.
- Discuss the skill need by sales force to sell insurance. Enlist the important steps involved in selling process with examples.
- 6. What are the strategies adopted by banking sector for distribution?
- 7. What is service delivery? How it can achieved by banking sectors?
- Discuss the future possibilities presents in the insurance sector in India? Elaborate the emerging issues involved in measuring service quality.

Reg. No. :

D 784

Q.P. Code: [10 DMB-BF 137]

(For the candidates admitted from 2010 onwards)

M.B.A. DEGREE EXAMINATION, DECEMBER 2015.

Second Year

Banking and Finance

MANAGEMENT OF BANKING AND INSURANCE COMPANIES

Time: Three hours

Maximum: 100 mana

Answer any FIVE questions.

All questions carry equal marks.

 $(5 \times 20 = 100)$ 

- 1. Discuss the main principles of banking and debitisation of bank.
- 2. Elaborate the key factors to be considered in an effective insurance contract.
- Enlist the various important functions involved in the management of deposit and advances.
- Explain the importance of development officers in banking industry.

- Explain the rights of agents and explain how an agent can be terminated.
- Elaborate the recruitment and selection process of agents.
- Elaborate the process of selection, training and promotion of personnel management.
- Explain the contemporary issues involved in management of finance.

Reg. No.:

D 786

Q.P. Code: [10 DMB-BF 139]

(For the candidates admitted from 2010 onwards)

M.B.A. DEGREE EXAMINATION, DECEMBER 2015.

Second Year

Banking and Finance

MUTUAL FUND MANAGEMENT

Time: Three hours

Maximum: 100 n. v.ks

Answer any FIVE questions.

All questions carry equal mark.

 $(5 \times 20 = 100)$ 

- 1. Define "Mutual Funds". Explain the significance and role of Mutual Funds.
- 2. Enumerate and explain the different types of Mutual Funds.
- 3. Explain the rules and regulations of Mutual Funds.
- Discuss the rights and obligations of Mutual Fund investors.

- List down and explain the strategies followed in sales and fund distribution of Mutual Funds.
- 6. Highlight the investment plans and services of Mutual Funds.
- 7. How is the performance of Mutual Funds evaluated? Explain the strategies.
- 8. Bring down and explain the strategies of investors in Mutual Funds Investment.

Reg. No.: .....

D 787

Q.P. Code: [10 DMB BF 140]

(For the candidates admitted from 2010 onwards)

M.B.A. DEGREE EXAMINATION, DECEMBER 2015.

Second Year

Banking and Finance

## MERCHANT BANKING

Time: Three hours Maximum: 100 marks

Answer any FIVE questions.

All questions carry equal marks

 $(5 \times 20 = 100)$ 

- (a) 'A financial system is a well integrated system whose parts interact with each other'

   Explain.
  - (b) Discuss the functions of financial markets.
- (a) Analyse the features of primary and secondary market.
  - (b) Narrate-the SEBI guideliness regarding ECB, ADR and GDR.

- (a) Explain the different methods of buy-back of shares.
  - (b) Explain the functions of SHCIL.
- (a) Outline the steps initiated by the RBI and the government for the development of Indian money market.
  - (b) Discuss the special features of Indian treasury bill market.
- (a) Distinguish between lease financing and hire purchasing finance.
  - (b) Discuss the major issues confronting housing finance in India.
- 6. (a) Explain the activities in credit syndication.
  - (b) How will you evaluate the performance of mutual funds?
- 7. (a) Trace the origin and the growth of stock exchange system in India.
  - (b) What are the essential functions of a derivatives market?
- 8. (a) Explain the role of DFHI in the CD market.
  - (b) Explain the features of commercial papers.